

James Ivings

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DoB: 2nd November 1988

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EDUCATION:

2008 – present : University of the West of England, Bristol Bsc (Hons) Computer Science :

Year 1: First Class awarded, with average mark of 84 %.

Technical skills gained:

- Operating Systems: Linux (most distributions), Windows (any), Open Solaris.
- Java: Main programming language learnt in year 1 and utilised in multiple projects throughout first and second year, including a instant messaging program used to communicate across COM ports and several other large and small applications.
- (X)HTML, CSS & Javascript: Firm understanding; have designed several websites, have also utilised several AJAX techniques incorporating PHP.
- MySQL & PHP: Firm understanding; have built multiple database management systems and other scripts.

Examples of some of these skills and techniques can be found on my website as above, this includes a website for a make-believe airline written from scratch as part of a group project that achieved full marks in all areas, as well as several other large and small programs written in a range of different languages.

2000– 2007 : King Edward VI Grammar School, Stratford-upon-Avon, Warwickshire

- A-Levels: Physics (D), Design and Technology (C), Economics (D), General Studies (C)
- GCSEs: 11 pass grades. 5 at grade A, 5 at grade B and 1 at grade C

RELEVANT EXPERIENCE:

Summer 2009:

Self Employed Computer Support and Troubleshooting

Between my 1st and 2nd years at University set up a small business as a local computer troubleshooter. The aim of the business was to offer the local community an affordable and personal alternative to existing computer repair companies.

I charged a small fee for travelling to customer's homes to help with any computer problem or service that they might be having trouble with, I charged on a 'no fix', 'no fee' basis and over the summer period I achieved a 100% success record with my clients and exceptional customer satisfaction.

Due to the low price, the range of problems I had to deal with was very diverse, from setting up home networks and installing extra memory to repairing simple hardware faults.

Though I was able to produce enough business from my advertising to generate a reasonable amount of revenue, to me the work was more about gaining experience than profit.

During my work I was able to build on my customer service skills as well as my computing experience and as I was working alone I also had to manage my time effectively to organise clients.

I have gained a lot of valuable experience from this venture, both from a technical and business point of view. From this I feel I would be confident in any similar position and would be able to take full responsibility for my decisions.

OTHER WORK EXPERIENCE:

Full time September 2007 - August 2008, Part time 2008 – present :

Community Sports and Leisure (Everyone Active), Bridgefoot, Stratford-upon-Avon CV37 6YY

- Position: Operations Assistant

Duties: Lifeguarding, customer service, cleaning.

Skills Learnt:

1. **Teamwork;** It was very important that we work very closely together as a team as lifeguards as well as cleaners. Because of this I have attended many team building workshops and exercises, as well as lifeguard training and risk assessments. From my experiences I feel that I can fit into a new environment quickly and be a valuable asset to any team.
2. **Customer Service;** The building was also used as the town Visitor Centre therefore we were expected to maintain exceptionally high levels of customer service in order to represent the town.

I have learnt to listen carefully to customers, along with giving guidance as well as possible, as patiently as I can. This experience has given me the ability to deal with the needs of all types of people, in any circumstances that may arise.

OTHER QUALIFICATIONS:

- **2008 – Warwickshire College, Leamington**
 - VTCT Level 3 Certificate – Swedish Massage
 - VTCT Level 3 Certificate – Anatomy & Physiology
 - Health and Safety in the Workplace Level 2 – CIEH
- I have held a National Pool Lifeguard Qualification (NPLQ) for almost four years. This involves constant monthly training while at work, in both lifeguarding, swimming and first aid.
- I have also held a clean UK driving licence since 2007.

PERSONAL ATTRIBUTES:

- I am highly organised, a dedicated student, socially confident, reliable and courteous.
- I am a good team player, for example I play 5 a side football and badminton regularly.
- I Maintain high levels of physical fitness by attending my local gym and running on a regular basis.

ACTIVITIES:

- I have secured a place running the Bath Half Marathon in March where I hope to raise enough sponsors for a considerable donation to the Alzhiemer's Society.
- I enjoy reading in my spare time, often to improve my subject knowledge.
- I like walking and also cooking, where I relish the opportunity to sample new recipes.

REFEREES:

Dan Houston

(Team Leader)
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